Danielle Baptiste
Director, Offering Management
IBM Collaboration Solutions

Intelligent Workstream Collaboration
Our Vision

To make every person in your organization work like the best, brightest, and most connected individuals, by augmenting their abilities with the power of Watson to drive action-oriented outcomes.

*Gartner - Embrace Workstream Collaboration to Transform Team Coordination and Performance [5/12/2017]

IBM

Last year we asked you to embark on a Pink journey with us…

Our Guiding Principles

Connecting...

Employee engagement
is becoming both more essential and yet more difficult.

People with People

Intelligently Doing More With Less
Every interaction, conversation, and business asset can generate valuable insight, which is currently untapped.

People with Cognitive Systems

Innovation
Environments need to be agile and adapt to unforeseen business needs; invest for future need, don’t become locked into the past

People with Ideas

IBM

IBM Connections PINK

Our Journey To Date

Accomplishments

- Skills developed
- Foundation laid
- Components delivered
- Customers engaged
- Showcase cadence

Lessons Learned

- A new world
- Balance benefit with effort
- Technical execution

Continuing the Journey

- Deliver “Pink” outcomes
- Workstream collaboration
- More groundwork that drives efficiency
  - Deployment optimization
  - Content Service and more

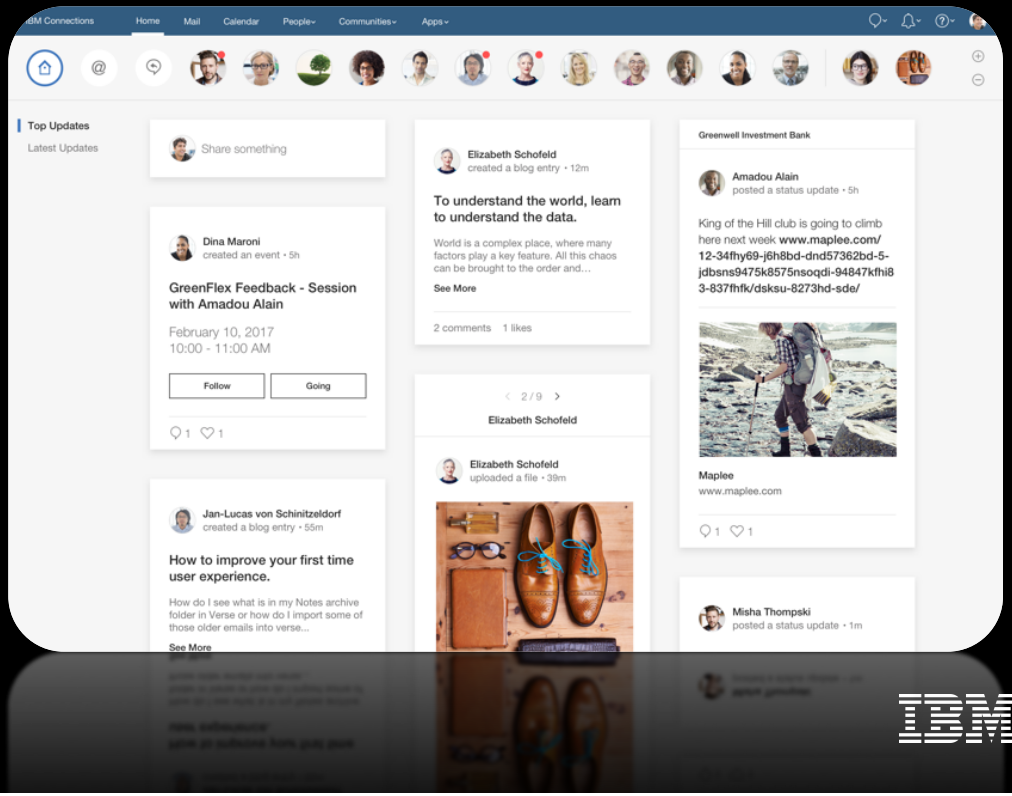
IBM

IBM Connections

Create and tailor a personalized digital workplace hub — without calling IT.

Delivering on the vision – driving new value in client engagement, personalization and compelling user experiences

- Connections 6 now available; and the new Connections *mobile* experience
- Personalizing Connections with Orient Me for web and mobile
- Tailor Connections for your Org with Connections Customizer, Elastic Search and contemporary Visual Updates
- Integrated with Watson Workspace, Webex, and soon Zoom

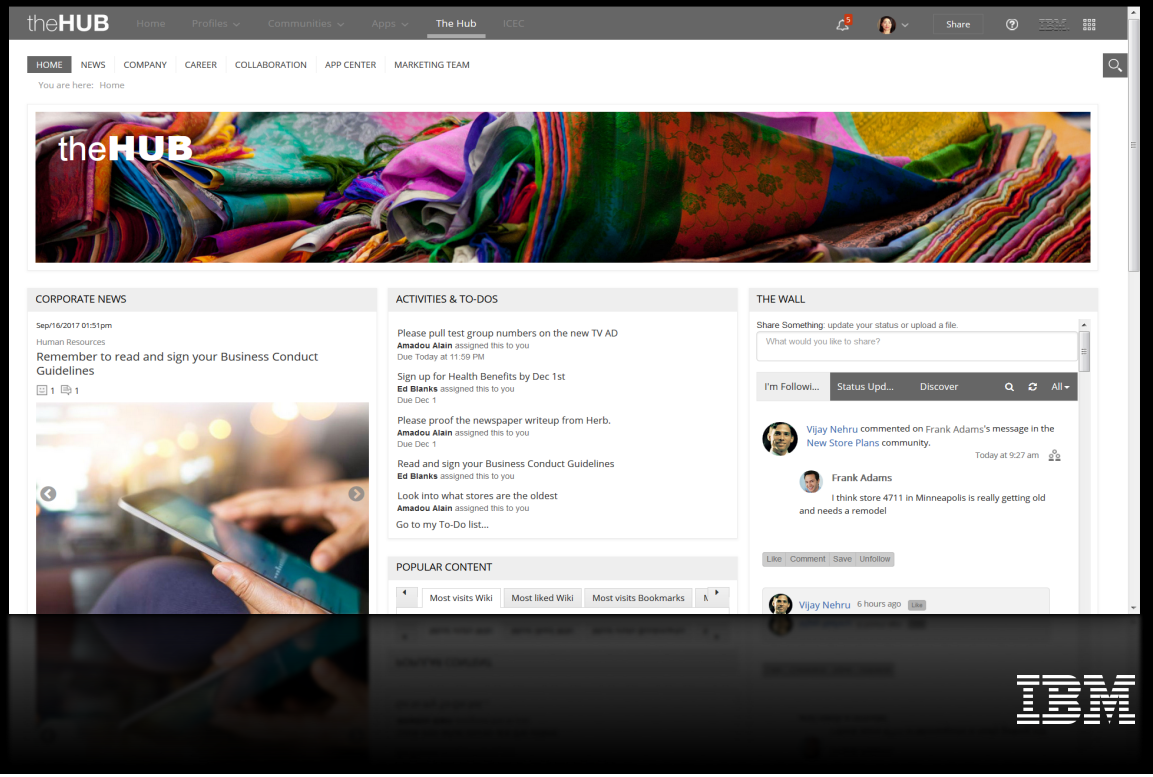


IBM Connections Engagement Center

Surface and action the content that matters most.

Driving success through an engaged workforce

- Centralize communications & where you do work via a homepage and landing pages for your corporation, org, or team
- Content and layout can be *easily* customized
- IBM Connections social features (comments, likes) are associated with each story and post
- Anyone can author content in IBM Connections and have it automatically published and promoted



IBM Watson Workspace

Turn conversations into actions, with the built-in power of Watson.

Putting Watson in the hands of end users

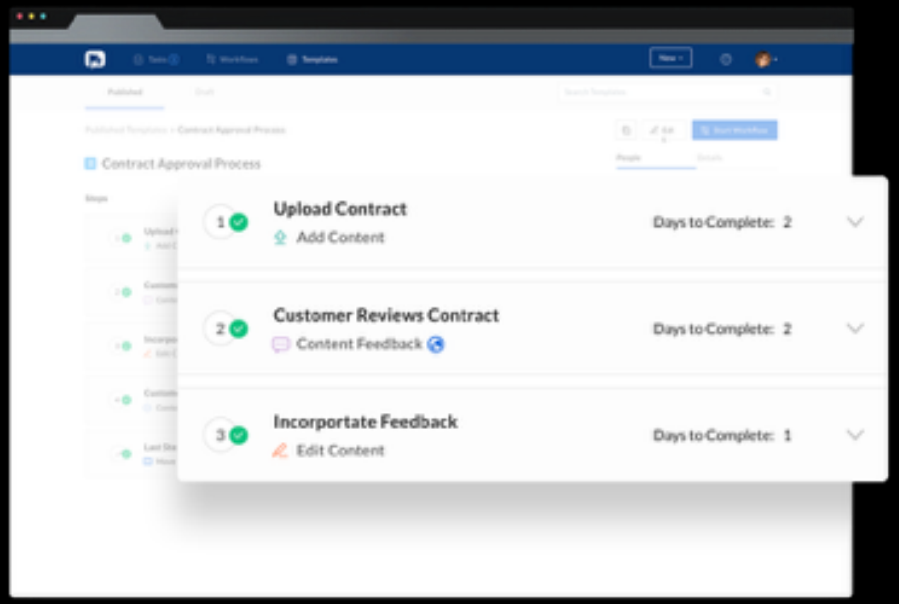
- Launched **2 new offerings**, Watson Workspace *Essentials* and *Plus*.
- Core collaboration capabilities leveraging a conversational UI. Designed for teams to do their best work
- **Plus** includes video + audio meetings, powered by Zoom
- Artificial intelligence is built-in. Summarization, Prioritization and personalization

Box Relay

Empower any team to easily build, run, and optimize its own workflow.

Workflow made simple.

- Launched in Q4 2017. Developed by IBM & Box.
- Smart workflow collaboration across enterprise & external partners.
- Easy to design, launch, track custom workflows with built in alert notifications, real time visibility & content security.
- Active workflow dashboard, group assignments, advance admin capabilities & runtime modifications
- Coming soon - Event based Workflow launch, API support.



IBM Domino

The application platform for business users

The next chapter begins: Domino V10 coming in 2018

- Take you Domino apps anywhere
- Faster, slimmer and better looking Notes
- New opportunities with JavaScript and Node.js
- More robust and less administration
- Deploy with Docker where you like
- Anytime, any device Sametime chat!

#domino2025

IBM

The Ecosystem Matters

Intelligent Workstream Collaboration

Delivering Results

Unified Portfolio

Compelling user experiences, bringing together the ICS portfolio

Enhanced Human Workflow

Thread your work together through unified user experiences across multiple integrations

Intelligence & Personalization

Applying intelligence & personalization to your work

Intelligent Workstream Collaboration

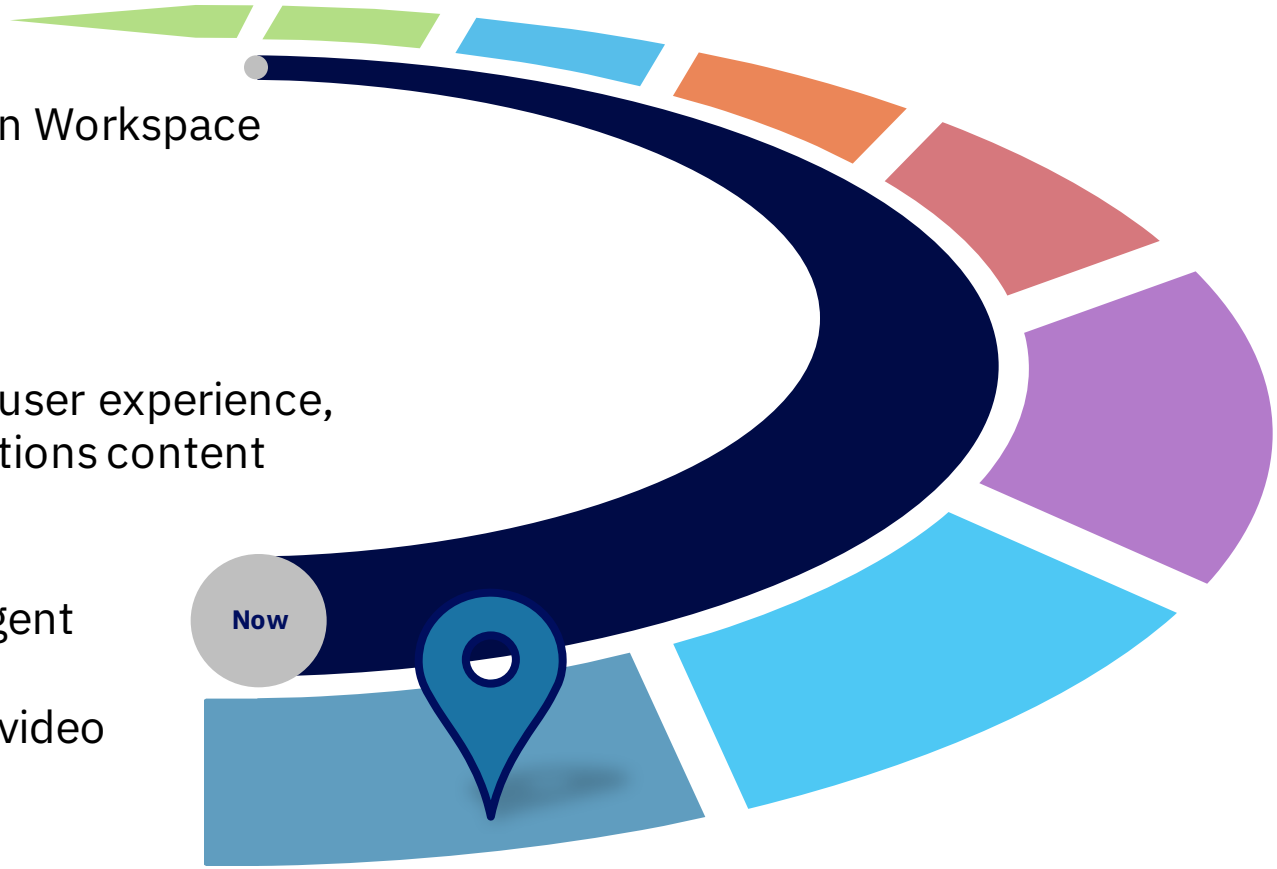
Delivering Results: Right Now

Connections Files & Watson Workspace integration

Connections Customizer

Orient Me - Contemporary user experience, personalizing your Connections content updates

Watson Workspace, intelligent conversation, moment summarization, and Zoom video integration



Intelligent Workstream Collaboration

Delivering Results: Next

Consumer grade user experiences!

- New Community landing pages
- A single editor makes life simpler
- Customizable community notifications & newsletters
- Files navigation & view enhancements based upon the way you're working
- onPrem UI enhancements unifying the look and feel cross-portfolio
- Customizable & sharable templates for WWS

The metrics changes you've been waiting for! Data retention & migration; report export and more feature enhancements

Intelligent Workstream Collaboration

Delivering Results: Future

People Service MVP on Cloud, connecting WWS & Connections portfolios with people

Foundational work for Watson Work service integration to Connections data OnPrem

'Intelligent Meetings' via WWS

OrientMe Next – personalization + Watson

Integrations with key business apps to integrate your work experience across your team

Come see us talk in more detail about what's now & what's next!

Rnd07. **Watson Workspace (Round Table)**
Tuesday, May 22 | 11:45 - 12:30 | Table 1 Vancouver
Kirti Gani, Stefano Pogliani

Rnd05. **IBM Connections (Round Table)**
Tuesday, May 22 | 17:00 - 17:45 | Table 1 Vancouver
Rene Schimmer, Stefano Pogliani, Danielle Baptiste

Eme01. **Building Integrated Apps for IBM Collaboration**
Wednesday, May 23 | 08:00 - 08:45 | D. Sun Room

Str01. **'Future of Work' - the roadmap is here!**
Wednesday, May 23 | 09:00 - 10:00 | A. Theater

Dev07. **Leveraging Workspace Templates to Solve Your Business Problems**
Wednesday, May 23 | 11:30 - 12:30 | D. Sun Room

Rnd09. **Cloud Developer Experience-Connections & Work Services (Round Table)**
Wednesday, May 23 | 14:45 - 15:30 | Table 1 Vancouver

Try it Out Now

IBM.com/Collaboration

Bernd Gewehr

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